# Accord Interim Report – Response

#### **Richard Speed<sup>1</sup>**

I submit in a personal capacity as a former PVC (Regional)/DVC (Global and Regional) at La Trobe University, with considerable commitment to and experience of seeking to increase regional higher education attainment. In my previous submission I highlighted the constraints under which regional campuses currently operate and made a case for incremental investment (I recap that argument in attachment 1). I thank the Panel for embracing in the Interim Report both the economic development and social justice arguments for investment in increasing regional attainment, and also championing a move away from existing allocation mechanisms towards something more needs based and closer to the Gonski-style models advocated by many submissions.

In this Executive summary I focus on the Regional National University system, primarily as a mechanism to drive immediate growth in equity group participation, with greater certainty and lower transaction costs than current approaches. I have proposed a system that is very open in terms of institutional participation. However, it is clear that such a system has considerably greater potential if the process is viewed as a longer term project with staged development, always focused on transforming regional higher education participation and attainment, status and rankings, and research engagement and outputs. Some thoughts on that long term potential are given as attachment 2.

Whilst focusing on immediate investment and how that might be co-ordinated and managed for maximum impact, it is also important to prioritise working in our regions to create a supportive local community culture. Specifically;

- A culture that sees the delivery of higher levels of educational attainment in our regions as a whole of community issue. The biggest challenge to attainment is employment at a lower skill level.
- A commitment that means throughout our regional communities young people know they are supported to attain the highest level skills they can,
- Employers are assisted to support staff to continue their skills development,
- At all levels in all regions the outcome of education is a valuable job coupled with the promise of support for further training to the next level of skills the community needs. Students who can and wish to progress to higher skill levels must be supported to do so. This is a practical application of the universal learning entitlement proposed in the Interim report.
- Close and flexible co-ordination between higher education and TAFE is essential, with maximum recognition of prior learning and relevant life experience, and with regulation of both sectors adapting to support specific regional challenges.
- Engagement with State Governments to ensure the removal of border anomalies arising from statebased differences in the delivery of TAFE.

#### Delivering Regional Attainment

Current allocation models to support regional attainment have two basic flaws. Allocations based on the composition of a campus' student body reflect what has been achieved, rather than what needs to be done. One-off allocation from a pool of funds based on a competitive submission lead to impermanent support when the need for support is ongoing.

The Interim Report is right to suggest a move towards a funding model that allocates resources geographically and on an ongoing basis, based on the needs of the students (for support) and the

<sup>&</sup>lt;sup>1</sup> This submission has benefited substantially from the advice and expertise of Michael Wells, Managing Director of Wells Advisory, particularly with respect to regulation and governance. Errors remain my responsibility.

participation shortfall in the community (for outreach) links directly to the changes that are sought, and will provide ongoing funding overtime (p11)

These models drop the competitive aspects of the process, which is a preferred way for government to reassure itself about effective use of funds. The risk is that allocating funds long term to a particular recipient does not necessarily contain an incentive to improve performance. The need to assure performance is why I advocate of delivery of this incremental investment through a National Regional University structure, which I discuss below.

#### Investment in Support and Outreach

In considering incremental investment in outreach and support there is a model based on geography and on community that can be adapted. That underpinning the Regional University Hub program. Those investments are made in communities with no local higher education infrastructure, and the scoping work undertaken for the Department of Education, Skills and Employment is, in part, an assessment of community need.

Across Australia there are multiple university campuses, some part of regionally headquartered universities, some part of metro headquartered universities. Approximately forty-five regional university campuses are eligible for Regional Loading. There are also regional TAFEs and regional TAFE campuses. All of these are serving communities higher educational attainment is lower than acceptable and where growth would significantly contribute to the skills available both locally and nationally.

All Commonwealth Government spending on Regional University Hub program is incremental investment, and it yields a return in student success. Every student utilising an RUC generates the same funding for the university whose degree they are undertaking as would be the case if they were studying alone at home. The Regional University Hub support is funded separately from this, and it is clear incremental investment in additional outreach and support.

It is difficult to assess the scale of the incremental investment but, from material in Accord submissions it appears the funding level per student per year is equivalent to 2 or 4 times the current regional loading. Such and incremental investment can be made into communities that need it and co-ordinated through regional National university system.

#### Investment in Industry Support

I noted in my previous submission that regional campuses tend to have strong engagement with local industry, particularly in sectors such as health and education, where community organisations are often placement providers, employers, research partners and a source of students. Many of these organisations are Government owned or funded.

A commitment by all levels of government to support regional employees to upskill to a similar level to their metro counterparts provides a direct boost to institutional scale and will assist in underwriting programs.

This investment to be made through campuses in the regional National university system.

#### Investment in Infrastructure

Noticeable in the submissions and in the Interim report (p126-7) are a lot of concerns about the lack of funds for infrastructure, but no significant solutions have been brought forward. Government has made limited investment in regional education infrastructure since the demise of the Education Infrastructure Fund, but much of this has been announced ad hoc as election commitments. A National Regional University gives a chance to prioritise and plan within the network to ensure investment is driven by need.

#### Co-ordination

Economists have always believed in the "discipline of the market", where the potential to be replaced by a competing supplier creates an incentive for efficiency and improvement. There are assumptions behind this,

many of which are about the availability of information, uncertainty, and opportunism. The more costly the information, the greater the uncertainty and risk of opportunism, the higher the transaction costs and the less reliable the market mechanism becomes.

A program of ongoing incremental investment across multiple locations and co-ordinated through contracts with many separate organisations risks very high levels of transaction costs. The traditional solution to this problem is to replace the market with hierarchy. It is on this basis I recommended a Regional National University.

# The Regional National university is recommended as a mechanism to enable co-ordination of incremental investment in regional attainment. In the absence of such investment, the benefits of a regional national university are less clear.

Establishing a Regional National University system requires some work on principles to underpin the system, and on commitments and benefits to ensure all receive value from participation. A basic principle suggested is that the Regional National University serves its communities, and it is these communities that make a campus/institution eligible for incremental investment. The incremental investment brings reciprocal obligations to ensure effectiveness. Some possible principles and commitment are given in attachment 2 below. All require further consideration and investigation.

#### Conclusion

This paper lays out very much a bare bones case for exploring the Regional National University model further as part of the Accord process. It is a significant and complex idea, not least because of the crossjurisdictional issues involved. Further preparatory work appears to be needed before attempting to bring stakeholders such as regional institutions on board.

Should the Panel wish to see investigation of options with specialised input on institutional design, governance/regulation, and marketing/branding, it is possible to draw together some interested experts to work on an initial scoping study on a pro bono basis.

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- Attachment 1: Recap of Regional Attainment Issues
- Attachment 2: Design Principles for a Regional National University System
- Attachment 3: Designing for the Long Term
- Attachment 4: How we learn more

### Attachment 1: Recap of Regional Attainment Issues

#### Demand

On the demand side, in regional markets the proportion of the school leaver cohort qualified for immediate university entry is smaller than in metropolitan areas, with a higher proportion seeking work or entering the VET system. Some of these qualified school leavers have the desire, the confidence, and resources to make a choice to relocate. Other school leavers prefer to study locally, or face barriers to relocation. This limits the scale of the cohort studying locally, and, since disadvantage tends to correlate with immobility, leads to a greater concentration of equity students in the regional cohort.

The consequence of a smaller cohort training locally is fewer university graduates and so a shortage of skills relying on an HE qualification within the community, and higher level skills in particular. Increasing the proportion of school leavers qualified and motivated to study at university is a medium to long term challenge for the school system and the community as well as the universities.

The smaller pool of graduates in the community means that there is also a higher proportion of people in the community holding AQF 4-6 qualifications than in metro areas. They are qualified to commence university, and many would receive credit. There is also a larger pool in the regional community qualified at AQF 3 level, who might enter university after an enabling program or further VET study.

This cohort is older than school leavers and are more likely to have personal and family commitments that act as a barrier to returning to study. However, training up those already in a sector to higher skills levels represents the most effective short to medium term move to deliver skills locally.

The biggest challenge to educational attainment is employment at a lower skill level. The biggest regional skills shortages are at the higher skills levels. Enabling Indigenous students to become engineers is impossible if those with the potential are recruited into unskilled roles. Solving the regional skills shortages requires enrolled nurses in the regions to return to study to become registered nurses, carers to become social workers, bookkeepers to become accountants, veterinary assistants to become veterinarians. For this to happen, universities must reach out, educate, and encourage, but also employers need to enable their staff to advance and be supported to do this.

#### Supply Side

The supply side issue is resourcing. Deloitte Access Economics' study of the costs of delivery of higher education for Department of Education of Training concluded (Cost of delivery of higher education Dec 2016) that "the proportion of regional students (on a campus) is associated with higher average costs, even after controlling for scale" That study cannot distinguish whether this effect is due to regional students being more expensive to teach wherever they choose to study or whether it is due to regional campuses having higher underlying costs independently of other cost drivers, however it is clear that both smaller scale and higher proportion of regional students place regional campuses at a cost disadvantage.

I am pleased to see the Accord Interim Report recognise so unequivocally the resourcing challenges faced by regional university campuses seeking to address these challenges (p87). Facing greater diversity in student profile and study preferences and needs, greater diversity in sources of students and their preparedness, the costs of delivery are higher whilst scale is lower. At the same time, international student preference for older, metropolitan institutions limits regional campuses access to funds to invest.

The only solution I was able to recommend was direct investment by the Government on behalf of the Australian taxpayer, and I advanced a number of ideas on how this might be done and co-ordinated.

### Attachment 2: Design Principles for a Regional National University System

#### Footprint and Participation

The Regional National University system will exist to serve communities in regional Australia (assessed at level to be determined such as an RDA region, LGA, or Federal electorate). The nature of the community determines eligibility, and criteria might include current and potential attainment and skills needs, as well as distribution, catchment, and service footprint.

Being below eligible triggers the availability of incremental public investment for these communities for four key purposes – outreach, support, community/industry partnership and infrastructure – with outreach and support investment being determined on the basis of local needs.

This investment is to be made locally in a university campus as a first preference, in order to underwrite other aspects of activity and infrastructure a university campus provides to its community, such as research.

In order to maximise the choice of courses available to the community, a university campus must be generalist in its provision to receive full funding. Specialised campuses (e.g., agriculture or rural medical focused locations, research stations) may join the Regional National University system and receive investment to add university hub support for non-specialised degrees.

In the absence of a university campus, or should an existing university campus not join, the investment in outreach and support will be made through a TAFE campus, or through establishing a Regional University Hub.

Access to the funding is contingent upon the campus/hub becoming part of the Regional National University system to enable co-ordination.

All locations will provide access to student support services on behalf of other Regional National University system campuses, and a base from where visiting Regional National University system staff from other campuses can engage with industry and community for research, teaching and engagement.

All locations will provide university hub support for any student living within their community studying an online degree from any Australian provider.

#### Assurances

The Regional National University System existing to serve eligible regional communities. Any existing higher education infrastructure within those communities can share in this mission through affiliation.

To avoid breaking up current university structures and reallocating campuses, and also to avoid communities with university campuses missing out on funding, the Regional National University System might operate as an open system, with all or parts of existing universities and TAFEs being able to join based on location. Specific commitments will be required from the parent institutions.

The investment being made is incremental, for the regional community and the communities need to be assured that the investment is flowing to where it is targeted. Where a campus is part of a university operating in both regional and metropolitan locations, all regional investment to be ringfenced. All internal investment across the parent institution is to be benchmarked for equity. Transparency and openness are required to enable this.

Where relevant, the attribution of performance outcomes (research outputs, student survey outcomes, equity group performance) between a Regional National University system affiliated campus and the campus' parent institution will be handled transparently and double counting avoided.

All campuses and institutions commit to effective and responsive engagement with the community on whose behalf they receive incremental investment. The Regional National University system will provide support, share best practice, and provide an escalation mechanism in the case of dispute.

The effort to raise regional higher education attainment is a national effort, and sharing of insights, models and outcomes in real time is required. Transparency and openness are required to enable this. The Regional National University system will provide the infrastructure and professional communities to enable this to occur.

All research active campuses will support community engagement activity to be delivered in communities served by teaching only campuses and support hubs.

Over time it is possible for greater familiarity and information sharing to enable some resource sharing for teaching across campuses and underlying institutions within the system. The Regional University System and the Australian Government to assist with any barriers to shared appointment etc.

Because the raising regional higher education attainment relies on accessible and effective pathways based on mutual esteem between higher and vocational education, all locations will have a partner from the other sector. All Hubs will have a university and a TAFE partner from Regional National University system. Adjacent campuses will work together to co-ordinate engagement with schools and communities lying at the intersection of campus footprints.

### Attachment 3: Designing for the Long Term

In the Executive summary this submission has focused on the Regional National University system primarily as a mechanism to drive immediate growth in equity group participation with greater certainty and lower transaction costs than current approaches. However, such a system has considerably greater potential if the process is viewed as a longer term project and a development plan is designed and implemented focused on transforming regional higher education participation and attainment, status and rankings, and research engagement and outputs.

It is strongly recommended that the panel take the opportunity afforded in the next four months to begin a process modelling the benefits and costs, barriers and solutions to developing a Regional National University system model that is transformative for regional Australia and for the country as a whole.

#### Objectives

Deliver for and within regional communities in a sustainable manner by:

- Engaging effectively with local communities across regional Australia for teaching, placement and employment, research and industry engagement, and community building.
- Generating a scale in learning in our regions that has eluded the country to date.
- Delivering teaching best practice across regional Australia and remove variability driven by local scale through hybrid models that combine leading expertise with local support and deep local engagement.
- Generating quality, specialisation, and reputation in research to deliver rankings and standing that has largely eluded regional Australian institutions to date.
- Delivering a growing cohort of international students with experience of and linkages to regional Australia, and so support community linkages and the resulting soft power with our neighbours.
- Building industry and community linkages and understanding that reflect and engage with the diversity of regional Australia.

#### Degree Engaging effectively Generating quality, **Delivering a growing** Funding awarding/Teaching with local cohort of international specialisation and communities. reputation in students Funding elements: building industry and research Core CGS & HECS community linkages Loadings Special grants programs and understanding Research block grants Research project funds FEE-HELP International student fees Potential land grants/disposals Government training contracts Individual engagement Minimalist Model Local independence Core funding allocated to Each institution maintains Local research aligns with local with Destination Australia. individual institutions. An alliance of independent degrees, optimisation, mission. independent universities institutions ranked Local academic board Local partnerships and Incremental investment as with minimal central separately, approval. Building links on exchange outlined in executive governance and decision behalf of community institutions summary distributed rights. TEQSA oversight at assessed separately into skills across the Movement towards shared through RNU alliance as institutional level, for research **Regional National** study tours and exchange network agreed with government. adequacy – arrangements University primarily a Cross institutional meaning institutions Institutions should Contracts with the RNU brand endorsement professional must individually to currently be aligned alliance committing to mechanism (cf OUA). development and sharing be 'at world with (some of) their of best practice. Shared governance by standard' across a regional communities all regional investment to wide range of fields. agreement between and industries. be ringfenced. All internal member institutions. investment across the Limited shared parent institution is to be expertise between benchmarked for equity. campuses with similar industry patterns (e.g.

#### How This Might Vary – Minimal to Maximal Model

Intermediate model Confederation has its own federal legislation and council, state and federal acts designed to dovetail with each other, relative powers are legislated. Still retain local council / corporate governing body registered with TEQSA. Consistent branding – local university AND Regional National University System	Some shared degrees complementing/replacing local offerings. Confederate board of studies/Academic board TEQSA engagement both levels	dominant agriculture, tourism, mining, food production, irrigation) and community profiles (peri-urban growth, regional decline, regional service centre) Local engagement remains with campuses. Facilitated shared learning and best practice. Communities of practice focused on industries and community profiles. Cross institutional knowledge sharing	Centres of focus supported across the network, research allocated back to institutions, separate assessment for research adequacy.	Increased co-operation in Destination Australia applications and support strategies Possibly have central CRICOS registration, with international students enrolled at confederate level, to share benefits for all	Core funding allocated to individual institutions. All formula based regional attainment investment overseen by the centre. Special projects, additional regional places (core and additional funding) made through the centre
Fully integrated model A single institution operating at multiple locations. Each campus has a local advisory board and local leadership, governance is	Common degrees with limited local specialist degrees (e.g. marine ecology at Warrnambool) Development of hybrid models – central online delivery point, dispersed	Primary role of local campus leadership. Separate university Councils become local advisory boards with university-wide for a and engagement with leadership.	Research optimised across the network, with hub and spoke model for centres of excellence. Ranking and research assessed	Partnership with Austrade to optimise Destination Australia and post study work right benefits. Co-ordinated program across multiple locations to support Destination	Full funding allocated via the RNU system for allocation internally.

through a federal act and	local support and place		as a single	Australia and Australia	]
single council.	based engagement.	Advisory council	institution.	Award recipients.	
	22000 0.18480	drawn from all			
Decision rights devolved	Shared academic board,	locations assists	Combined	Establishment of	
to local campuses as	local sub-committees.	leadership/governing	assessment of	partnership and joint	
required.	TEOCA	council.	research adequacy	program arrangements	
	TEQSA engagement		e.g. meet 50%	with networked and	
Potentially branded as	focused on the central	Internal engagement	world standard as a	regional universities	
"Regional Network	body with local sampling.	performance metrics	collective not	globally	
University X campus"	Integrated institution to	and individual KPIs	individually. Allows		
	move out of fully CBD		specialisation.	Multiple location study	
	campus delivery.	Campuses within the		tours, executive education	
	, ,	network have centres		across different industry,	
		of engagement/		ecology.	
		excellence based on			
		industry patterns and		Specialised research	
		community needs.		engagement around	
				industry patterns and	
		Common industry		community profiles	
		patterns and		Economies of scale and	
		community needs are			
		an organising dimension for		scope in recruitment, and with benefit of more highly	
		leadership, strategy,		ranked institution	
		and research across		Tanked institution	
		the university.			
		the university.			
		Building international			
		partnerships based			
		on industry patterns			
		and community			
		profiles			

## Attachment 4: How we learn more

Currently there are perhaps four universities in Australia with significant interstate activity: ACU, Notre Dame, Torrens, and University of Divinity. Only ACU is operating with significant scale. They are distinctive in how they use branding and position themselves – ACU and Notre Dame are a single brand with different campus locations, Torrens and University of Divinity operate through separately branded colleges that have maintained their own separate brand identity.

Internationally, as noted in the Interim Report, there are the US state systems that can serve as models, and we need to understand the variety amongst these. There are also examples in Europe such as the University of the Highlands and Islands that operates through a network structure for teaching and research, and in Germany the Fraunhoffer institute operates a network model in delivering applied research.

A Regional National University system has the long term potential to fully incorporate TAFE campuses delivering linked diploma and advanced diploma qualifications in a manner analogous to the 2 year/4 year college model seen in the US system. Such a model is consistent with the actions considered in section 2.2 of the Interim report. A model for this might be the State University of New York university system, which has a number of different types of institutions within it, including technical college and community colleges. The Regional National University system provides a pilot site to work on more responsive integrated regulation as discussed in section 3.1.3.2 of the Interim report.

A Regional National University system has the long term potential to expand degree delivery, not just support, through establishment of a subsidiary with University College registration. The State University of New York system also has university colleges as members alongside research universities and the technical colleges discussed above. Such a move would enable a mixture of research and teaching, teaching only and support only locations to be established across regional Australia. This is consistent with the discussion in sections 3.1.1.4-5 of the Interim report.

A Regional National University system has the potential to lead Australia's delivery of educational material online to ensure continuity of progress for those moving between locations for work or military postings. Delivery of subjects and stackable micro credentials that can be brought into all Regional National University system affiliated degrees seamlessly provides a model that maximises the opportunity for continuous study. The University of Maryland system and the University of Maryland Global Campus provide a valuable model for this.