



Australian Government

Department of Education,
Skills and Employment

COVID-19 information session for early childhood education and care providers and services

Update on the Early Childhood Education and Care Relief Package

6 May 2020



Expansion of Exceptional Circumstance Supplementary Payment

- Eligibility criteria for the Exceptional Circumstance Supplementary Payment has been expanded to include certain providers who are **not eligible for the JobKeeper Payment**.
- **Non-government schools and large charities/not-for-profit organisations** providers will be contacted directly.
- **State and local government** services cannot get extra support on the basis of JobKeeper ineligibility.
- **Family Day Care** and **In Home Care** providers can get extra support on the basis of JobKeeper ineligibility if their educators **apply for an ABN by 1 June 2020**.

More providers to receive the JobKeeper Payment

- Early Childhood Education and Care Relief Package payments, including Exceptional Circumstance Supplementary Payment, **will not** be included in calculating GST for the purposes of JobKeeper.
- JobKeeper should now be **more accessible** for providers receiving Early Childhood Education and Care Relief Package or an Exceptional Circumstance Supplementary Payment provided they do not have access to other income streams
- More to come soon at ato.gov.au

Maximising & prioritising care

- In order to receive the Early Childhood Education and Care Relief Package you **must** prioritise care to:
 - children of **essential workers**
 - **vulnerable and disadvantaged** children
 - **previously enrolled** children.
- **Remember:** current funding includes the Early Childhood Education and Care Relief Package + the JobKeeper Payment + other Australian Government assistance you may be eligible for.
- Families and services can report concerns about services adhering with the conditions of the Early Childhood Education and Care Relief Package to **1800 664 231** or tipoffline@dese.gov.au.

Helping families find care

- Families can call a national toll free helpline on **1800 291 041** for advice on services in their area.
- Families can also search for services **online** using:
 - startingblocks.gov.au
 - childcarefinder.gov.au
- **Update your details** on Child Care Finder through the Provider Entry Point or your third party software.
- **Notify** of closures and re-openings **within 24 hours**.



Exceptional Circumstance Supplementary Payment application tips

Invalid application

- The **Provider CRN** and **Service CRN** used are the same, are not linked OR are entered incorrectly.
- The **PRODA ID** used does not belong to the person completing the application OR has been entered incorrectly. The PRODA ID must be the ID of the person with management and control who is completing the application.
- The **business or service registration IDs** used have not been able to be verified.

Insufficient evidence

- The evidence provided is **not linked** to attendance or hours of care provided in **current period**.
- The evidence provided is about **future demand** not **current hours of care**; or claims for more children attending than are currently enrolled at a service.
- There is **no evidence** attached.

Incorrect information

- The current number of children is entered as a fortnightly figure rather than **weekly**.
- The current number of children is taken from enrolment numbers not **attendances**.
- The current hours of care are reflected as weekly figures rather than **fortnightly**.
- The current hours of care are reflected as the difference between previous and current hours rather than **total new hours of care**.

Help us help you

- The Australian Government will **review** the progress of the Early Childhood Education and Care Relief Package from next week.
- Thank you for completing the **ORIMA survey**.
- Stay tuned for more information...

More information

Australian Government **Department of Health** health.gov.au

24/7 National Coronavirus Health Information Line **1800 020 080**

Australian Government **Department of Education, Skills and Employment**
dese.gov.au/covid-19/childhood

Child Care Subsidy Helpdesk **1300 667 276** or ccshelpdesk@dese.gov.au

JobKeeper Payment and other financial assistance business.gov.au

Latest **Australian Government** COVID-19 news, updates and advice australia.gov.au

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Thank you