

Wednesday 13 July 2022

Tuition Protection Service – Historical Data Breach

The Tuition Protection Service has been notified by a third-party contractor of an historic data breach involving the personal information of about 7,000 international students. The data breach occurred in July 2021.

The Tuition Protection Service has worked with the service provider, Vincents Chartered Accountants, to identify all students affected by the data breach and to notify and provide them with advice and support to reduce the potential risk of misuse of personal information. We apologise to all impacted students.

There is no evidence so far to suggest that this data has been used maliciously.

International students are a welcome and valued part of Australia's education system.

We have already taken measures to mitigate the risk of any further breaches including deleting historical data no longer required and removing the ability of the contractor to download data.

We are currently working through any legal and contractual matters in response to the seriousness of this event.

We encourage anyone concerned to contact the TPS Administrator for further information on +61 1300 980 434 or by email at administrator@tps.gov.au.